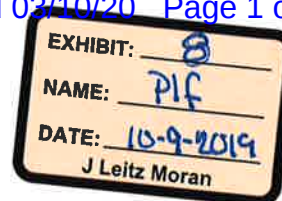[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

EXHIBIT: __8__
NAME: __PIf__
DATE: __10-9-2019__
J Leitz Moran

Back to previous view

[XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M) Created: May/11/2015 Updated: Jan/23/2019

Status:	Open
Project:	Moved - Read Only - XTNI - New Implementations
Component/s:	None
Affects Version/s:	3.0
Fix Version/s:	None

Type:	Task	Priority:	Medium
Reporter:	Hillary Pasch	Assignee:	Customer
Resolution:	Unresolved	Votes:	0
Labels:	None		
Σ Remaining Estimate:	1 hour, 14 minutes	Remaining Estimate:	0 minutes
Σ Time Spent:	5 weeks, 3 hours, 59 minutes	Time Spent:	2 hours, 12 minutes
Σ Original Estimate:	1 week, 7 hours, 45 minutes	Original Estimate:	Not Specified

Attachments:	🅐 Hendersonville, TN - Project Meeting Notes.PDF 🅐 Hendersonville, TN - Project Timeline Notes.PDF 🅐 Sales quote signed for additional hours for system change.pdfHendersonville, TN.pdf

Sub-Tasks:	Key	Summary	Type	Status	Assignee
	XTNI-5680	Hendersonville-Customer Information f...	Sub-task	Closed	Nicole Martin
	XTNI-5681	Hendersonville, TN- Initial Project C...	Sub-task	Closed	Nicole Martin
	XTNI-5682	Hendersonville, TN- Send/Receive Ques...	Sub-task	Closed	Michael Lowe
	XTNI-5683	Hendersonville, TN - Solution Design ...	Sub-task	Closed	Talia Harrison
	XTNI-5684	Hendersonville, TN - Create Solution ...	Sub-task	Resolved	Talia Harrison
	XTNI-5685	Hendersonville, TN - Receive approved...	Sub-task	Closed	MyKeya Henderson
	XTNI-5686	Hendersonville, TN(TECH) - Verify Cus...	Sub-task	Closed	Nicole Martin
	XTNI-5687	Hendersonville, TN(TECH) - Verify ser...	Sub-task	Closed	Nicole Martin
	XTNI-5688	Hendersonville, TN(TECH) - Establish ...	Sub-task	Closed	Nicole Martin
	XTNI-5689	Hendersonville, TN(TECH) - Query: Dep...	Sub-task	Closed	
	XTNI-5690	Hendersonville, TN(TECH) - Server ins...	Sub-task	Closed	Nicole Martin
	XTNI-5691	Hendersonville, TN(TECH) - Integratio...	Sub-task	Closed	Nicole Martin
	XTNI-9315	Hendersonville, TN - Send/Receive Rev...	Sub-task	Closed	MyKeya Henderson
	XTNI-5692	Hendersonville, TN(TECH) - PART ONE I...	Sub-task	Closed	
	XTNI-5693	Hendersonville, TN- Sales Order Clock...	Sub-task	Closed	MyKeya Henderson

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

XTNI-5694	Hendersonville, TN(TECH) - Test / con...	Sub-task	Closed	MyKeya Henderson
XTNI-10007	Hendersonville, TN - Job Costing Import	Sub-task	Closed	MyKeya Henderson
XTNI-5697	Hendersonville, TN(TECH)- Job Costing...	Sub-task	Closed	MyKeya Henderson
XTNI-5698	Hendersonville, TN(TECH) - Job Costin...	Sub-task	Closed	
XTNI-9388	Hendersonville, TN - Clear Applicatio...	Sub-task	Closed	Elliot Albo
XTNI-5696	Hendersonville, TN - ExecuTime Setup/...	Sub-task	Closed	MyKeya Henderson
XTNI-10946	Hendersonville, TN - Clear Benefit Ba...	Sub-task	Closed	Elliot Albo
XTNI-5709	Hendersonville, TN - Project Manageme...	Sub-task	Closed	
XTNI-11285	Hendersonville, TN - Organizational U...	Sub-task	Closed	MyKeya Henderson
XTNI-11632	Hendersonville, TN - Payment Mileston...	Sub-task	Closed	MyKeya Henderson
XTNI-10608	Hendersonville, TN - Advanced Schedul...	Sub-task	Closed	MyKeya Henderson
XTNI-11271	Hendersonville, TN - Active Employee ...	Sub-task	Resolved	Hillary Pasch
XTNI-9572	Hendersonville, TN - Approval of Inte...	Sub-task	Resolved	Hillary Pasch
XTNI-12558	Hendersonville, TN - Pay Period name ...	Sub-task	Resolved	Hillary Pasch
XTNI-5695	Hendersonville, TN - Administration T...	Sub-task	Closed	Suzanne Greene
XTNI-12857	Hendersonville, TN - Admin Training A...	Sub-task	Resolved	Hillary Pasch
XTNI-12885	Hendersonville, TN - Upgrade to v4.31...	Sub-task	Closed	Matthew Wright
XTNI-13642	Hendersonville, TN - Admin Checklist ...	Sub-task	Closed	Suzanne Greene
XTNI-13239	Hendersonville, TN - Receive Go Live/...	Sub-task	Closed	Suzanne Greene
XTNI-9573	Hendersonville, TN - Map Out Project ...	Sub-task	Resolved	Hillary Pasch
XTNI-5702	Hendersonville, TN - Basic Employee T...	Sub-task	Closed	Suzanne Greene
XTNI-5703	Hendersonville, TN - Supervisor Train...	Sub-task	Closed	Suzanne Greene
XTNI-9574	Hendersonville, TN - Obtain Time Cloc...	Sub-task	Resolved	Hillary Pasch
XTNI-10002	Hendersonville, TN - Configure Email ...	Sub-task	Resolved	Hillary Pasch
XTNI-5699	Hendersonville, TN - Document Payroll...	Sub-task	Resolved	Hillary Pasch
XTNI-12935	Hendersonville, TN - System Setup/Fol...	Sub-task	Resolved	Suzanne Greene
XTNI-5704	Hendersonville, TN - Time Device/Cloc...	Sub-task	Resolved	Hillary Pasch

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

	XTNI-15074	Hendersonville, TN - Apply Auto Deduct	Sub-task	Resolved	Hillary Pasch
	XTNI-5705	Hendersonville, TN - Payroll Export T...	Sub-task	Resolved	Hillary Pasch
	XTNI-14933	Hendersonville, TN - Payroll Export T...	Sub-task	Resolved	Hillary Pasch
	XTNI-11633	Hendersonville, TN - 20% - Payment Mil...	Sub-task	Resolved	Hillary Pasch
	XTNI-10028	Hendersonville, TN - Network Connecti...	Sub-task	Resolved	Hillary Pasch
	XTNI-9575	Hendersonville, TN - Receive Go Live/...	Sub-task	Closed	Suzanne Greene
	XTNI-14950	Hendersonville, TN - Create E/S Recor...	Sub-task	Closed	Suzanne Greene
	XTNI-14935	Hendersonville, TN - Authentication (...	Sub-task	Resolved	Hillary Pasch
	XTNI-5700	Hendersonville, TN - PART TWO Integra...	Sub-task	Resolved	Hillary Pasch
	XTNI-16254	Hendersonville, TN - Employee not pul...	Sub-task	Resolved	Hillary Pasch
	XTNI-9576	Hendersonville, TN - Documentation Ve...	Sub-task	Resolved	Hillary Pasch
	XTNI-18656	Hendersonville, TN - E/S Refresher Se...	Sub-task	Resolved	Suzanne Greene
	XTNI-18173	Hendersonville, TN - E/S training ref...	Sub-task	Resolved	Suzanne Greene
	XTNI-18294	Hendersonville, TN - Upgrade to v.201...	Sub-task	Resolved	Hillary Pasch
	XTNI-18815	Hendersonville, TN - Time clock quest...	Sub-task	Resolved	Suzanne Greene
	XTNI-18816	Hendersonville, TN - Time Clocks not ...	Sub-task	Resolved	Hillary Pasch
	XTNI-17144	Hendersonville, TN - Additional E/S T...	Sub-task	Resolved	Suzanne Greene
	XTNI-17142	Hendersonville, TN - Map Out Project ...	Sub-task	Resolved	Hillary Pasch
	XTNI-5701	Hendersonville, TN - Export Design Ve...	Sub-task	Resolved	Hillary Pasch
	XTNI-16255	Hendersonville, TN - Change in Pay Pe...	Sub-task	Resolved	Hillary Pasch
	XTNI-19506	Hendersonville, TN - Preview Export E...	Sub-task	Resolved	Suzanne Greene
	XTNI-18879	Hendersonville, TN - Mobile Setup	Sub-task	Resolved	Hillary Pasch
	XTNI-17145	Hendersonville, TN - Payroll Export T...	Sub-task	Resolved	Suzanne Greene
	XTNI-19420	Hendersonville, TN - OT Changes/Black...	Sub-task	Resolved	Suzanne Greene
	XTNI-19559	Hendersonville, TN - Overtime Issue -...	Sub-task	Resolved	Suzanne Greene
	XTNI-18844	Hendersonville, TN - Pay Periods Off ...	Sub-task	Resolved	Hillary Pasch
	XTNI-19586	Hendersonville, TN - Pay Code Error	Sub-task	Resolved	Suzanne Greene

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

XTNI-19767	Hendersonville, TN - Touch Time II Do...	Sub-task	Resolved	Suzanne Greene
XTNI-19550	Hendersonville, TN - Benefit Integrat...	Sub-task	Resolved	Hillary Pasch
XTNI-18840	Hendersonville, TN - Additional Clock...	Sub-task	Resolved	Hillary Pasch
XTNI-20342	Hendersonville, TN - Payroll Export I...	Sub-task	Resolved	Suzanne Greene
XTNI-19542	Hendersonville, TN - CIO Export Codes	Sub-task	Resolved	Hillary Pasch
XTNI-21096	Hendersonville, TN - Weekly Call 4-3-18	Sub-task	Resolved	Suzanne Greene
XTNI-21152	Hendersonville, TN - Approving Time C...	Sub-task	Resolved	Suzanne Greene
XTNI-21186	Hendersonville, TN - Overtime Issue T...	Sub-task	Resolved	Suzanne Greene
XTNI-21260	Hendersonville,TN - Restarting Services	Sub-task	Resolved	Suzanne Greene
XTNI-21276	Hendersonville, TN - Unable to Access...	Sub-task	Resolved	
XTNI-19722	Hendersonville, TN - TTII Clock Confi...	Sub-task	Resolved	Suzanne Greene
XTNI-21151	Hendersonvilee, TN - Clock Outs not R...	Sub-task	Resolved	Suzanne Greene
XTNI-21754	Hendersonville, TN - Rounding Questio...	Sub-task	Resolved	Suzanne Greene
XTNI-21942	Hendersonville, TN - Work LImits	Sub-task	Closed	Suzanne Greene
XTNI-21943	Hendersonville, TN - Questions from T...	Sub-task	Resolved	Suzanne Greene
XTNI-22107	Hendersonville, TN - TK & AS Timeline...	Sub-task	Resolved	Hillary Pasch
XTNI-23010	Hendersonville, TN - Time Clock Quest...	Sub-task	Resolved	Suzanne Greene
XTNI-22108	Hendersonville, TN - Upgrade to v.201...	Sub-task	Resolved	Hillary Pasch
XTNI-20347	Hendersonville, TN - '2350' employees...	Sub-task	Resolved	Suzanne Greene
XTNI-22192	Hendersonville, TN - Test Environment...	Sub-task	Resolved	Hillary Pasch
XTNI-21303	Hendersonville, TN - Adjusting Sick T...	Sub-task	Resolved	Suzanne Greene
XTNI-22111	Hendersonville, TN - Clock Benefit Ba...	Sub-task	Resolved	Suzanne Greene
XTNI-22283	Hendersonville, TN - Question about T...	Sub-task	Resolved	Suzanne Greene
XTNI-22214	Hendersonville, TN - Schedule Set Que...	Sub-task	Resolved	Suzanne Greene
XTNI-23689	Hendersonville, TN - Time Off Request...	Sub-task	Closed	Suzanne Greene
XTNI-23866	Hendersonville, TN - Update Project P...	Sub-task	Resolved	Suzanne Greene
XTNI-24138	Hendersonville, TN - Update Project P...	Sub-task	Resolved	Suzanne Greene

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

XTNI-24685	Hendersonville, TN - Update Project P...	Sub-task	Resolved	Suzanne Greene
XTNI-24697	Hendersonville, TN - End User & Super...	Sub-task	Resolved	Suzanne Greene
XTNI-25046	Hendersonville, TN - Auto Deduct Thre...	Sub-task	Resolved	Hillary Pasch
XTNI-25067	Hendersonville, TN - Update Project P...	Sub-task	Resolved	Suzanne Greene
XTNI-25327	Hendersonville, TN - Executime/Time C...	Sub-task	Resolved	Hillary Pasch
XTNI-25456	Hendersonville, TN - Update Project P...	Sub-task	Resolved	Suzanne Greene
XTNI-25564	Hendersonville, TN - Update project P...	Sub-task	Resolved	Suzanne Greene
XTNI-25701	Hendersonville, TN - Location , Log i...	Sub-task	Resolved	Suzanne Greene
XTNI-25786	Hendersonville, TN - Overtime Issue w...	Sub-task	Resolved	Suzanne Greene
XTNI-25862	Hendersonville, TN - Location , Log i...	Sub-task	Resolved	Suzanne Greene
XTNI-25868	Hendersonville, TN - Update Project P...	Sub-task	Resolved	Suzanne Greene
XTNI-25881	Hendersonville, TN - Holidays questio...	Sub-task	Resolved	Suzanne Greene
XTNI-25888	Hendersonville, TN - Call with Mary B...	Sub-task	Resolved	Suzanne Greene
XTNI-25889	Hendersonville, TN - Updating Securit...	Sub-task	Resolved	Suzanne Greene
XTNI-25926	Hendersonville, TN - Executime to Munis	Sub-task	Resolved	Hillary Pasch
XTNI-26096	Hendersonville, TN - Update Project P...	Sub-task	Resolved	Suzanne Greene
XTNI-26268	Hendersonville,TN - Update Project Pl...	Sub-task	Resolved	Suzanne Greene
XTNI-24585	Hendersonville, TN - Sandbox/Test Period	Sub-task	Resolved	Suzanne Greene
XTNI-26845	Hendersonville, TN - Auto Deduction I...	Sub-task	Resolved	Suzanne Greene
XTNI-27191	Hendersonville, TN - Overtime not Exp...	Sub-task	Resolved	Hillary Pasch
XTNI-27294	Hendersonville, TN - F pay Code balan...	Sub-task	Resolved	Hillary Pasch
XTNI-7372	Hendersonville, TN - Project Meetings...	Sub-task	Resolved	Suzanne Greene
XTNI-17146	Hendersonville, TN - Parallel Testing...	Sub-task	Resolved	Suzanne Greene
XTNI-27728	Hendersonville, TN - Weekly Call 9/20/18	Sub-task	Resolved	Suzanne Greene
XTNI-27752	Hendersonville, TN - Questions from T...	Sub-task	Closed	Suzanne Greene
XTNI-27753	Hendersonville, TN - Set all data to ...	Sub-task	Resolved	Suzanne Greene
XTNI-27710	Hendersonville, TN - Questions from T...	Sub-task	Resolved	Suzanne Greene

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

	XTNI-28293	Hendersonville, TN - User Cannot Run ...	Sub-task	Resolved	Hillary Pasch
	XTNI-27678	Hendersonville, TN - Weekly Updated P...	Sub-task	Resolved	Suzanne Greene
	XTNI-28229	Hendersonville, TN - Weekly Call 9/27/18	Sub-task	Resolved	Suzanne Greene
	XTNI-28963	Hendersonville, TN - Weekly Call 10/1...	Sub-task	Resolved	Suzanne Greene
	XTNI-27033	Hendersonville, TN - Issue with Updat...	Sub-task	Resolved	Suzanne Greene
	XTNI-29184	Hendersonville, TN - Weekly Call 10/1...	Sub-task	Resolved	Suzanne Greene
	XTNI-27677	Hendersonville, TN - Upgrade to v 201...	Sub-task	Resolved	Hillary Pasch
	XTNI-29339	Hendersonville, TN - Weely Call 10/25/18	Sub-task	Resolved	Suzanne Greene
	XTNI-29574	Hendersonville, TN - Weekly Call 10/3...	Sub-task	Resolved	Suzanne Greene
	XTNI-29619	Hendersonville, TN - Weekly Call 11/8/18	Sub-task	Resolved	Suzanne Greene
	XTNI-31112	Hendersvonille, TN - Weekly Call 11/1...	Sub-task	Resolved	Suzanne Greene
	XTNI-31134	Hendersonville, TN - Holiday Error Me...	Sub-task	Resolved	Hillary Pasch
	XTNI-9943	Hendersonville, TN - Project Plan Upd...	Sub-task	Resolved	Hillary Pasch
	XTNI-29886	Hendersonville, TN - Time clock Issue...	Sub-task	Resolved	Suzanne Greene
	XTNI-31895	Hendersonville, TN - Weekly Call 12/1...	Sub-task	Resolved	Suzanne Greene
	XTNI-29858	Hendersonville, TN - Project Check-In...	Sub-task	Resolved	Suzanne Greene
	XTNI-27853	Hendersonville, TN - Parallel Testing...	Sub-task	Resolved	Suzanne Greene
	XTNI-31118	Hendersonville, TN - IC: Monthly Bill...	Sub-task	Resolved	Suzanne Greene
	XTNI-31766	Hendersonville, TN - PM: Monthly Bill...	Sub-task	Resolved	Hillary Pasch
	XTNI-14927	Hendersonville, TN - IC: Semi-Monthly...	Sub-task	Resolved	Suzanne Greene
	XTNI-31764	Hendersonville, TN - IC: Semi-Monthly...	Sub-task	Resolved	Suzanne Greene
	XTNI-31767	Hendersonville, TN - PM: Monthly Bill...	Sub-task	Resolved	Hillary Pasch
	XTNI-32168	Hendersonville, TN - IC; Semi Monthly...	Sub-task	Resolved	Suzanne Greene
	XTNI-5706	Hendersonville, TN - GO LIVE: Tasks &...	Sub-task	Resolved	Suzanne Greene
	XTNI-14925	Hendersonville, TN - 10% - Payment Mil...	Sub-task	Resolved	Hillary Pasch
	XTNI-5707	Hendersonville, TN - First Live Expor...	Sub-task	Resolved	Suzanne Greene
	XTNI-31765	Hendersonville, TN - PTS Criteria Met	Sub-task	Resolved	Hillary Pasch

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

	XTNI-9577	Hendersonville, TN - Prepare for Hand...	Sub-task	Resolved	Hillary Pasch
	XTNI-5708	Hendersonville, TN - Hand Off Call w/...	Sub-task	Resolved	Hillary Pasch
	XTNI-11634	Hendersonville, TN - Send Final Proje...	Sub-task	Resolved	Hillary Pasch
	XTNI-32847	Hendersonville, TN - Project Closure ...	Sub-task	Resolved	Hillary Pasch
	XTNI-28073	Hendersonville, TN - PIF Hours Update	Sub-task	Resolved	Hillary Pasch
	XTNI-33297	Hendersonville, TN - IC: Semi-Monthly...	Sub-task	Resolved	Suzanne Greene

Customer: Hendersonville, TN

Description

Clocks:
(2) Basic Clocks

Payment Milestones
- ✅ **20% due at project design/hardware install**
- ✅ **20% due at integration and training**
- ✅ **10% due at Go Live (12/22/2018)**

Comments

Comment by MyKeya Henderson (Inactive) [Feb/07/2017]

Completed project status update and emailed to Hillary and Suzi as Hillary will be taking over as PM.

Comment by MyKeya Henderson (Inactive) [Feb/07/2017]

From: Henderson, MyKeya
Sent: Tuesday, February 7, 2017 4:56 PM
To: Pasch Hillary <Hillary.Pasch@tylertech.com>; Greene, Suzanne <Suzanne.Greene@tylertech.com>
Cc: Henderson, MyKeya <MyKeya.Henderson@tylertech.com>; Burns, Jamie <Jamie.Burns@tylertech.com>
Subject: Hendersonville, TN - Project Status

Hi team,

Here's an overview of the Hendersonville implementation as well as a synopsis of open subtasks. Historically, Hendersonville tends to stall quite a bit going back to when Jamie was their PM. They have stalled at least twice since I've been managing their project due to other projects that take precedence over executime. Mary Beth is usually non-responsive to emails for days and sometimes a week or two at a time.

• Approval of Integration (NI-9572)/Active Employee Issue (NI-11271): Mary Beth, PM, has been working on integration approval since 8/23/16. While doing so, Mary Beth discovered the pay codes within executime did not match payroll. (This was already configured before I received them, so we concluded that the data was likely from when Hendersonville was going to move forward with implementation from ADP payroll system). Pay codes/accruals were updated on 11/17/16 and Mary Beth was notified she could proceed with integration approval. They then discovered on 11/22/16 that an active employee, Lee Groves, was not present in the application due to him being a retiree who was rehired (NI-11271). Because Tennessee requires certain data for reporting, I recommended for Mary Beth to reach out to Munis for options on resolving the issue. Mary Beth confirmed issue was resolved with Munis on 2/1/17. However, the issue was not fully resolved because a termination code is still present which appears to be preventing the employee from importing. While consulting with other Munis team members, I learned that in the past, other clients opted to have 2 profiles for an employee in such instances: 1) hold historical retirement data and 2) use as active profile. I have not yet heard back from Mary Beth to find out whether this is an option for them. I have a follow-up scheduled for today. Hillary – I will cc you on the email so if you'd like to continue follow-ups from that email thread you can.

• Network Connection for Mobile/Time Clocks (NI-10028): Elliot and I met with Mary Beth to discuss network capabilities. Mary Beth had not decided how she wanted to proceed with network configurations.

• Advanced Scheduling Inquiry (NI-10608): Mary Beth inquired whether they needed to setup positions in Munis prior to beginning with Advanced Scheduling. I closed the ticket today since no other requests were made. (Hendersonville's Chief is excited about getting to the Advanced Scheduling portion. Our AS team did a demo in the latter part of last year which got them super pumped. I'm sure they'll be even more excited with the new AS features that were released since then).

• Project Meetings/Emails/Tasks (NI-7372): We had not made it to the point of weekly meetings, but I documented my availability update there when I was out

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

due to an onsite and a project status meeting we had.

• Project Plan Updates (NI-9943): These were sent out weekly or bi-weekly if there were no updates to the project plan. Older project plan updates can be found within NI-7372 (this was before I made a separate subtask specifically for project plan updates). I attached each update that was emailed within the subtask in the event that I needed to reference a previous one. Changes and action items are tracked within the action log of the project plan. There is one open action item for the issue with the active employee not importing into the application.

Other
• Payment milestones were added to the description of the main task (NI-5679). I used a checkmark graphical indicator to signify which payment milestone has been submitted to Finance. I also created subtasks for the remaining payment milestones and moved them to the appropriate order.
• I plan to scan in my handwritten Project Timeline notes as a reference point if needed. There aren't many hard copy meeting notes as we did not have many meetings, but I plan to get those scanned in as well.

I will send Mary Beth an email to schedule a meeting next week to introduce you as their PM. I'll be sure to include you and Suzi on the email. Let me know if you have any questions.

Regards,

MyKeya Henderson
Implementation Consultant
Tyler Technologies, Inc.

P: 888.832.3932 ext: 825

Comment by MyKeya Henderson (Inactive) [Feb/08/2017]

Emailed Mary Beth to schedule meeting to introduce Hillary as their new PM. See NI-11274.

Comment by MyKeya Henderson (Inactive) [Feb/13/2017]

Email follow-up to Mary Beth to confirm a meeting for 2/15/17.

Comment by MyKeya Henderson (Inactive) [Feb/13/2017]

From: Henderson, MyKeya
Sent: Monday, February 13, 2017 9:45 AM
To: Mary Beth Ippich <mbippich@hvilletn.org>
Cc: Dana Swinea <dswinea@hvilletn.org>; Pasch Hillary <Hillary.Pasch@tylertech.com>; Greene, Suzanne <Suzanne.Greene@tylertech.com>
Subject: RE: Integration issue again

Hi Mary Beth,

I hope you had a wonderful weekend. I wanted to follow-up on the below email. Please let me know if you are available on Wednesday, February 15th at 12pm CST/1pm EST for a short meeting.

Thanks,

MyKeya Hendersonif you
Implementation Consultant
P: 888.832.3932 ext: 825

From: Henderson, MyKeya
Sent: Wednesday, February 8, 2017 4:13 PM
To: Mary Beth Ippich <mbippich@hvilletn.org>
Cc: Dana Swinea <dswinea@hvilletn.org>; Pasch Hillary <Hillary.Pasch@tylertech.com>; Greene, Suzanne <Suzanne.Greene@tylertech.com>; Henderson, MyKeya <MyKeya.Henderson@tylertech.com>
Subject: RE: Integration issue again

Hi Mary Beth,

Thank you for that update. Would you by chance be available on Wednesday, February 15th at 12pm CST/1pm EST for a quick meeting? I'd like to do a short introduction if possible.

Thanks,

MyKeya Henderson
Implementation Consultant
P: 888.832.3932 ext: 825

Comment by MyKeya Henderson (Inactive) [Feb/14/2017]

▪ Called Mary Beth to confirm Wednesday meeting as she was non-responsive to email (2/14/17, 2:21pm - 2:25pm).
▪ Mary Beth was not available Wednesday due another meeting, but is available Friday at 11am CST.
▪ Emailed a calendar invitation and sent an email confirmation

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

Comment by MyKeya Henderson (Inactive) [Feb/14/2017]

From: Henderson, MyKeya
Sent: Tuesday, February 14, 2017 2:29 PM
To: Mary Beth Ippich <mbippich@hvilletn.org>
Cc: Dana Swinea <dswinea@hvilletn.org>; Pasch Hillary <Hillary.Pasch@tylertech.com>; Greene, Suzanne <Suzanne.Greene@tylertech.com>; Henderson, MyKeya <MyKeya.Henderson@tylertech.com>
Subject: RE: Integration issue again

Hi Mary Beth,

Thank you for your time on the phone today. I sent a calendar invitation for our Friday meeting as discussed. Please let me know if you did not receive it.

Thanks,

MyKeya Henderson
Implementation Consultant
P: 888.832.3932 ext: 825

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Comment by MyKeya Henderson (Inactive) [Feb/14/2017]

From: Mary Beth Ippich mbippich@hvilletn.org
Sent: Tuesday, February 14, 2017 2:39 PM
To: Henderson, MyKeya <MyKeya.Henderson@tylertech.com>
Subject: Re: Integration issue again

Received and accepted!

Sent from my iPhone

On Feb 14, 2017, at 2:29 PM, Henderson, MyKeya <MyKeya.Henderson@tylertech.com> wrote:
Hi Mary Beth,

Thank you for your time on the phone today. I sent a calendar invitation for our Friday meeting as discussed. Please let me know if you did not receive it.

Thanks,

MyKeya Henderson
Implementation Consultant
P: 888.832.3932 ext: 825

www.tylertech.com

Comment by MyKeya Henderson (Inactive) [Feb/16/2017]

Scanned/uploaded handwritten timeline and meeting notes for future reference.

Comment by MyKeya Henderson (Inactive) [Feb/16/2017]

Hello,

I scanned/uploaded handwritten timeline and meeting notes for future reference.

Comment by MyKeya Henderson (Inactive) [Feb/17/2017]

Meeting to introduce Hillary as PM (2/17/17, 11:03am CST - 11:19am)
H'ville Attendee(s): Mary Beth and Dana
ExecuTime Attendee(s): MyKeya, Hillary, and Suzi

Comment by Hillary Pasch [May/07/2018]

From: Pasch Hillary
Sent: Monday, May 7, 2018 9:39 AM
To: Tina Martin <tmartin@hvilletn.org>; Mary Beth Ippich <mbippich@hvilletn.org>
Cc: Greene, Suzanne <Suzanne.Greene@tylertech.com>
Subject: RE: Hendersonville, TN - Clock Benefit Balances

Hey Tina:

I just wanted to take a moment to check-in to see if you'd be able to get us the list to test this week? Suzi is going to test and confirm. This will likely be after the upgrade, scheduled for today.

Thanks,
Hillary Pasch

Comment by Hillary Pasch [Jun/12/2018]

[#XTNI-5679] (PTS: 1/16/2019) Hendersonville, TN - Timekeeping Impl (Self-Hosted/Tyler Munis/Mobile/Clocks) (M)

From: Pasch Hillary
Sent: Tuesday, June 12, 2018 3:04 PM
To: McHale-Vazquez, Erin <Erin.McHale-Vazquez@tylertech.com>
Subject: FW: Hendersonville, TN - Test Environment

They are not going to proceed with this now, but will reach out if they change their mind.

Thanks Erin.

Hillary Pasch
Manager of Timekeeping Implementations & Services

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